**Risk Assessment for Trinitas Clinic**

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| **Identified area of Risk** | **Suggestion of changes to improve the risk** |
| Triage of clients | * Initial phone call to determine whether the appointment can be telehealth or face to face consultation is required. * Using zoom, FaceTime or Rehab my Patient for virtual appointments. * Screen the client for symptoms of COVID for their safety and if it is required from them to make a face to face appointment in the best interest of the client. * Convey risk to the client for informed decision about face to face consultations. |
| Risk of clients having COVID 19 | * Triage clients via phone call on day of appointment regarding symptoms * Take their temperature on arrival |
| Vulnerable category of client | * Anyone who has received a letter that should be shielding or vulnerable should not be treated at this time. * Over 70’s * Anyone with an underlying health condition * Anyone receiving immunosurpressive drugs and chemotherapy. * Pregnant clients * BAME clients * Overweight clients * Explain the higher risks to the clients and their informed decision should they wish to continue with face to face to treatment. * Refer to government website on full detailed list. |
| Waiting area is small and unable to maintain 2m distance | * Clients to wait in car until their appointment time * Times are staggered (15 minutes gap) to prevent overlap of patients arriving and leaving |
| PPE usage | * Scrub top, apron, type IIR mask, goggles and gloves to be worn on patient arrival and during deep clean. * Mask available for client if required or preferred. * Hand sanitiser available for all. * No couch covers to be used and plinth cleaned between each client * Handwashing at beginning and end of each client * Handwashing for the client at beginning and end of their treatment. |
| House open to clinic | * Ensure lounge room door is closed at all times. Unable to close the kitchen door as there isn’t one. |
| Room as termed “HOT” | * Use of PPE for myself and client * Deep cleaning between patients of all horizontal surfaces and heavy traffic or touched surfaces. * Disposed PPE double bagged and stored for 72 hours. * Ventilate if appropriate * Room is left for minimum of 15 minutes between clients. |
| Over - running clinic | * Always run to time * If run over then text next client to wait in the car until called to come in so as to maintain social distancing. |
| Client looking unwell | * Screening questions * Thermometer use * Advice to see GP or COVID hub * Send home |
| Client calling to say they have been symptomatic | * Contact governing body and PHE for advice and contact trace clients for that day and following days. * Advise the client of government guidelines to self-isolate with your family. |
| Staff illness due to COVID 19 | * Contact all clients as soon as possible and inform governing body and PHE for contact tracing protocol. * Follow government guidelines of self-isolation for 7-14 days and anyone in your household must isolate for 14 days. * Key worker request a test for COVID 19 |
| Payments | * All payments to be taken via BACS * If card payment is required ensure deep clean of devices |
| Treatment deemed emergency, urgent or essential | * Any type of treatment where someone’s health or well-being depends on the treatment. This can be physically, mentally or emotionally. |