**Risk Assessment for Trinitas Clinic**

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| **Identified area of Risk** | **Suggestion of changes to improve the risk** |
| Triage of clients | * Initial phone call to determine whether the appointment can be telehealth or face to face consultation is required.
* Using zoom, FaceTime or Rehab my Patient for virtual appointments.
* Screen the client for symptoms of COVID for their safety and if it is required from them to make a face to face appointment in the best interest of the client.
* Convey risk to the client for informed decision about face to face consultations.
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| Risk of clients having COVID 19 | * Triage clients via phone call on day of appointment regarding symptoms
* Take their temperature on arrival
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| Vulnerable category of client | * Anyone who has received a letter that should be shielding or vulnerable should not be treated at this time.
* Over 70’s
* Anyone with an underlying health condition
* Anyone receiving immunosurpressive drugs and chemotherapy.
* Pregnant clients
* BAME clients
* Overweight clients
* Explain the higher risks to the clients and their informed decision should they wish to continue with face to face to treatment.
* Refer to government website on full detailed list.
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| Waiting area is small and unable to maintain 2m distance | * Clients to wait in car until their appointment time
* Times are staggered (15 minutes gap) to prevent overlap of patients arriving and leaving
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| PPE usage | * Scrub top, apron, type IIR mask, goggles and gloves to be worn on patient arrival and during deep clean.
* Mask available for client if required or preferred.
* Hand sanitiser available for all.
* No couch covers to be used and plinth cleaned between each client
* Handwashing at beginning and end of each client
* Handwashing for the client at beginning and end of their treatment.
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| House open to clinic | * Ensure lounge room door is closed at all times. Unable to close the kitchen door as there isn’t one.
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| Room as termed “HOT” | * Use of PPE for myself and client
* Deep cleaning between patients of all horizontal surfaces and heavy traffic or touched surfaces.
* Disposed PPE double bagged and stored for 72 hours.
* Ventilate if appropriate
* Room is left for minimum of 15 minutes between clients.
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| Over - running clinic | * Always run to time
* If run over then text next client to wait in the car until called to come in so as to maintain social distancing.
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| Client looking unwell | * Screening questions
* Thermometer use
* Advice to see GP or COVID hub
* Send home
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| Client calling to say they have been symptomatic | * Contact governing body and PHE for advice and contact trace clients for that day and following days.
* Advise the client of government guidelines to self-isolate with your family.
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| Staff illness due to COVID 19 | * Contact all clients as soon as possible and inform governing body and PHE for contact tracing protocol.
* Follow government guidelines of self-isolation for 7-14 days and anyone in your household must isolate for 14 days.
* Key worker request a test for COVID 19
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| Payments | * All payments to be taken via BACS
* If card payment is required ensure deep clean of devices
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| Treatment deemed emergency, urgent or essential | * Any type of treatment where someone’s health or well-being depends on the treatment. This can be physically, mentally or emotionally.
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